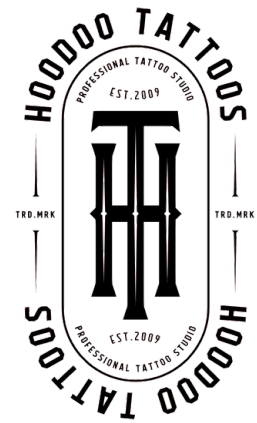


# STUDIO FREQUENTLY ASKED QUESTIONS (FAQ)



## BOOKINGS & DEPOSITS

### Is my appointment secured without a deposit?

No. Appointments are only secured once a deposit is paid. Until then, the slot remains open and is not guaranteed.

### Does a consultation require a fee?

Yes. A consultation fee is required in advance. The fee is either R250 or R500 depending on the length of the consultation. Our front desk will inform you which amount applies once your request has been reviewed and forwarded.

### When is the deposit due?

Deposits are required to confirm your booking. If you indicate that you will pay later, we may temporarily hold the slot, but it will not be secured until payment is received.

### Is the deposit refundable?

Deposits are non-refundable. However, they may be transferable with sufficient notice, subject to studio policy.

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## APPOINTMENT POLICIES

### What happens if I'm late?

There is a limited grace period. If you arrive excessively late, your appointment may be cancelled and your deposit forfeited.

### Can I reschedule?

Yes, with sufficient notice. Last-minute changes may result in loss of your deposit.

### How do I book a special (e.g., flash promotions)?

Promotional slots are limited and require a deposit to secure.

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## SKIN, HEALTH & MEDICATION

### What if my skin is sensitive or difficult to work with?

Certain skin types may require additional time, lighter application, or multiple sessions. Your artist will advise accordingly.

### Can I get tattooed if I'm on medication (e.g., Ozempic)?

Clients must disclose all medications prior to their appointment. Some medications may affect healing, bleeding, or skin response.

### What medical conditions should I disclose?

Any condition that may affect healing, bleeding, immune response, or skin integrity must be disclosed before your appointment.

### **Can I use numbing cream?**

We ask that numbing cream not be used prior to your session, especially without first consulting your artist. Certain numbing products can affect the skin's texture and the tattooing process. Please speak to us beforehand if you are considering using one.

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## **BEFORE & AFTERCARE GUIDELINES**

### **Can I be heavily in the sun before my appointment?**

Avoid heavy sun exposure before your appointment. Sunburned or excessively tanned skin may be unsuitable for tattooing.

### **Can I be in the sun after my tattoo?**

Avoid direct sun exposure while your tattoo is healing. Sunscreen should only be applied once the tattoo is fully healed.

### **Can I do heavy exercise after my tattoo?**

Avoid intense exercise for at least 24–48 hours, particularly if it causes excessive sweating in the tattooed area.

### **Can I swim after getting tattooed?**

No swimming (pools, lakes, oceans) until your tattoo is fully healed, typically 2–4 weeks.

### **Can I bathe after getting tattooed?**

Short showers are fine. Avoid soaking the tattoo in baths, hot tubs, or saunas until fully healed.

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## **HAND, FINGER & FOOT TATTOOS**

### **Do you tattoo hands, fingers, or feet?**

Yes, however these areas tend to fade faster due to frequent movement, friction, and thinner skin. Healing may vary, and touch-ups are often required. Touchups will be charged as starting from our full hourly rate of R1500.

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## **SERVICES**

### **Do you offer piercings?**

No, we currently do not offer piercings. We focus exclusively on tattooing.

### **Do you sell Saniderm or other aftercare products?**

No, we do not sell Saniderm or other aftercare products. Please consult your artist for recommended aftercare options.

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## **STUDIO VISITS**

### **Can I bring a family member or friend?**

Yes, you may bring one support person, provided we are informed ahead of time so we can prepare the space accordingly.

## Can I bring my pet?

Pets are considered on a case-by-case basis. Please contact us in advance for approval.

## PAYMENTS

### I do not have a South African bank account. How can I make payment?

We understand that some clients may not have a local bank account. We do provide assistance in such cases. Please inform us in advance so we can guide you through the available payment options.

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## DESIGN & ARTWORK

### When will I see my design?

Designs are typically prepared close to your appointment date. Final adjustments can be discussed on the day of your session.

### Can I make changes to my design?

Minor adjustments can usually be made. Significant design changes may require rescheduling or additional booking time.

### Do you copy other artists' work?

We do not replicate other artists' custom tattoos. We are happy to create an original design inspired by your references.

### How should I prepare for my appointment?

Eat a proper meal beforehand, stay hydrated, avoid alcohol the night before, and wear comfortable clothing that allows easy access to the tattoo area.

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## PRICING

### How is pricing determined?

Pricing depends on size, placement, detail, time required, and artist experience. Final quotes are confirmed once the design and placement are agreed upon.

### Do you charge hourly or per piece?

Larger pieces or ongoing projects are charged by session rates (half-day or full-day sessions). Smaller tattoos are charged at an hourly rate.

### How are large pieces priced?

Large-scale work and ongoing projects are charged by half-day or full-day session rates. A deposit is required to secure each session.

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## SLEEVES & LARGE-SCALE PROJECTS

### How do sleeve or large projects work?

Large-scale pieces such as sleeves, back pieces, or leg projects are completed over multiple sessions. We begin with a consultation to discuss concept, flow, placement, and long-term vision.

### Is a consultation required for a sleeve?

Yes, especially for full or half sleeves. A consultation is important to properly plan the overall composition, ensure flow with your anatomy, and structure the project across multiple sessions.

### **How long does a sleeve take to complete?**

Completion time varies depending on detail, style, size, and client availability. Large projects can take several sessions spaced weeks apart to allow proper healing.

### **How are large pieces priced?**

Large-scale work and ongoing projects are charged by half-day or full-day session rates. A deposit is required to secure each session.

### **Do I need to commit to the full sleeve at once?**

Not necessarily, but having a clear overall plan helps ensure the design flows cohesively as the project progresses.

### **What if I need to pause my sleeve project?**

Breaks between sessions are normal for healing and scheduling purposes. However, extended gaps without communication may affect booking priority.

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## **AGE REQUIREMENTS**

### **Is there a minimum age requirement?**

Clients must meet the legal age requirement for tattooing. Valid identification may be required at your appointment.

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For any additional questions not covered above, please contact the studio directly prior to your appointment.